

HOW DOES IT WORK?

Chem-Tel, Inc. Emergency Response Specialists receive a call requesting information on a spill or health related issue. They will begin by obtaining vital information: e.g.: Material Identification, Caller's Name, Company Affiliation, Incident Location, On-scene Conditions and Incident Details are examples of the types of information gathered.

The caller receives immediate guidance. If additional on-scene support is needed, Chem-Tel will contact Hazmat Response Teams, and with client authorization, dispatch them to the site. In addition, our responders, if required, will conference call with the Emergency Medical Personnel on scene, as well as hospital personnel, and send MSDS's (via email or facsimile) to the appropriate parties. Chem-Tel strives to handle all calls without client involvement. However, if desired or appropriate, company representatives can be contacted for additional information and/or assistance. Upon concluding the call, the responder completes a detailed report documenting the incident. The report is then sent via facsimile, e-mail, pager, or cellular phone to your company's appointed Representative.



JMN SPECIALTIES, INC.

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EMERGENCY RESPONSE SERVICES



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EMERGENCY RESPONSE FOR CHEMICALS

The DOT requires companies offering hazardous materials, for transport, to have an emergency response telephone number on shipping papers where information can be obtained immediately from a live person knowledgeable of the materials' hazards. For customers desiring private labeling (your company name and phone number on msds, product labels, etc.), JMN Specialties, Inc., in conjunction with Chem-Tel, can provide all the required documentation and 24 hour toll free response required by law.

Chem-Tel will handle the immediate response requirements based upon information provided to them in the form of msds sheets. Typically, Chem-Tel will inform the affected company via fax or email the following day of the incident and the company will follow up as needed. In some instances, Chem-Tel may need to notify the customer immediately and will call whoever has been placed on the notify list.

OPTIONS

A company with a well established health and safety department may choose to handle the program themselves. Your company would establish an account directly with Chem-Tel, provide after hours contact numbers, and JMN Specialties, Inc. will provide completed MSDS in PDF format that can be forwarded to Chem-Tel. Emergency response notification can then be provided directly to your company to handle as appropriate for each incident. Your company will pay a yearly fee to Chem-Tel for this support based upon the number of products you register. The products are not limited to what JMN Specialties, Inc. provides, but can include ANY product you buy from all your chemical suppliers. You would only need to forward the correct msds to Chem-Tel as you receive them. JMN Specialties, Inc. would provide support on an as needed basis for each incident.

For a company without an H&S department, or those companies unable to provide after hours support, JMN Specialties, Inc. can sub-register your company and coordinate directly with Chem-Tel to set up your emergency response account. JMN will provide the msds directly to Chem-Tel and provide after hours support to respond to an emergency. Typically, this after hour response is limited to medical and spill first response. JMN Specialties, Inc. does not provide on site response. JMN will inform your company the following business day of what occurred and how it was handled.

OSHA requires an emergency number on MSDS's where emergency information can be provided in the event of an incident with a hazardous material. This is the basis of the Hazard Communication Standard. Chem-Tel affords you compliance with both the DOT and OSHA requirements, whether your company handles response in house, or we manage your MSDS's.

As a Chem-Tel Subscriber, You Will:

Comply with Regulatory Requirements

Enhance Product Stewardship

Increased Worker and Consumer Safety

Chem-Tel's 24-hour Emergency Response Communicators are highly trained hazardous materials specialists that can deal with virtually any type of hazmat related incident. They have a highly trained staff and work with state-of-the-art telecommunication and computer systems, along with one of the largest MSDS databases in North America.

WHAT'S THE COST?

For those customers desiring complete control over their emergency response program, we recommend contacting Chem-Tel directly at 813-248-0573 for the appropriate program and pricing for your company. For customers having a large number of products, or several vendors for their products, this may work best for you.

For customers having JMN as the supplier of most of their products, sub-registration may be the better choice. A yearly calendar fee of \$250.00 is assessed and JMN will handle all updates and after hours response as needed.

A final choice is to select any certified emergency response supplier (like Chemtrec) and use them for your provider.

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