

The Service

Strong technical service support is critical for the success of any performance-oriented chemical specialty manufacturer. JMN SPECIALTIES' technical service team, composed of specialists from our research & development and sales and marketing groups, are dedicated to providing our customers with comprehensive information on the use of our products and helping them with unique chemical solutions for their marketplace and/or product manufacture.

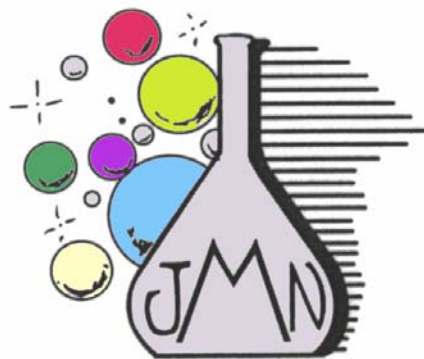
- Trained Customer Service Personnel
- 24 hours 7 days per week
- Specially Formulated Chemicals
- UN Approved Containers
- MSDS & Technical Data Sheets
- Wide Range of Packaging Available
- Private Labeling Available
- Free Delivery, 100 Mile Radius

- Product Development
- Technical Assistance
- On-Site Analysis and Consulting
- Mini-Bulk Storage Systems
- Product Demos

- Laboratory Support
- Custom Product Development

- Customer Credit Accepted
- Accepts Visa and Master Card
- Satisfaction Guarantee

***JMN Specialties, Inc. follows strict
ISO 9001 Quality
Standards for
quality control in every aspect of
product development, chemical
blending, packaging and
delivery.***



JMN Specialties, Inc.

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Westwego, LA 70094
Visit our web site @www.jmnspecialties.com

504-341-3749
800-547-6344
Fax
504-341-5868

**JMN Specialties,
Inc.**

**Product/Service
Information**

"The Chemical Solution"

The Company

JMN Specialties, Inc. was incorporated in 1981 to provide the best specialty chemicals throughout the Gulf Coast market. Today, JMN Specialties, Inc. is a privately owned manufacturing and marketing company strategically located minutes from downtown New Orleans, Louisiana.

We provide:

- specially blended chemicals
- ISO 9001 Quality Standards
- Laboratory support

We service:

- general cleaning
- environmental
- fleet and transportation
- industrial and maintenance
- institutional
- marine
- metal working; and
- petro chemical markets

Products are tailored to meet **specific customer needs** and focus on **individual applications** with respect to:

- the job to be accomplished
- impact on personnel
- the environment
- regulatory compliance
- consumer savings in labor

Our products are formulated and produced to the highest degree of quality standards possible. There is a continuous effort to ensure quality suppliers and raw materials are used to maintain the **greatest level of product quality**.

JMN Specialties, Inc. chemicals are tailored to meet your needs. Ask for literature on the entire product line, an industry category, or a specific product.

General Cleaning - Only the best cleaners and degreasers are offered for smaller clean-ups to heavy-duty cleaning applications.

Environmental - A wide array of products that are specially formulated to be effective in the application of environmental remediation, odor control or maintenance and clean-up.

Fleet/Transportation - A wide range of customers for our fleet and transportation line, from single pail orders for the shop to truckload quantities for fleet servicing.

Industrial and Maintenance - Many specialty products for these applications are offered. This "Problem Solver" line covers the spectrum of industrial and process requirements including heavy cleaning.

Institutional - A broad spectrum of products including disinfectants, safe cleaning solvents, specialty floor cleaners, plant engineering, laundry and personal care products.

Marine - An ocean of scale removers, fuel and cooling system treatments, engine cleaners, rust converters/removers and cleaning compounds for every marine application.

Metal Working - Fabricators, welding and machine shops as well as rust and paint removal companies call on our expertise and products for simple solutions for their applications.

Petro Chemical - Process treating chemicals include specialty emulsion breakers, paraffin and asphalt solvents, water treating/scale treating chemicals and clarifiers, defoamers as well as environmentally friendly cleaners for those special petro chemical applications.

Great care is taken to ensure our customers get the highest quality product manufactured to the highest standards possible.

**JMN Specialties, Inc. is:
"The Chemical Solution"**

How Can We Help You?

The following information is provided to help you with any problems you may have concerning ordering our products, how to fix a problem, or how to change, amend, or cancel an order.

- ▶ To place an order by phone call: 504-341-3749
- ▶ To place an order by fax, please send on company letterhead, the Product Name, Package size and Quantity needed, Purchase Order Number, When Needed, and Delivery Address: 504-341-5868. Please advise if you wish a faxed conformation of your order.
- ▶ To change an order, call Customer Service: 504-341-3749.
- ▶ To request Laboratory assistance call: 504-341-3749 and ask for technical assistance.
- ▶ All sales, other than those which JMN Specialties, Inc. quotes on a delivered basis are F.O.B. point of shipment and shall be in accordance with JMN's most current published prices for the Product(s). Payment shall be at the time of delivery or on such other terms as may be fixed by JMN Specialties, Inc.. Unless otherwise specified in writing, terms for payment for services rendered is NET 30 DAYS from date of shipment.
- ▶ To register a complaint about poor service call Customer Service at 504-341-3749, or defective products, please call 504-341-3749 and ask for Technical Support.

